

DC-MR-01 Issue: 2

Date: Feb24

Quality Policy Statement

Bunting Magnetics Europe Ltd are world leaders in magnetic technology, magnetic separation equipment and metal detection systems for industry.

Our focus is to provide customers with the highest quality of products and services which meet and exceed their expectations. We seek to assist customers in making their plant more productive and efficient, as well as improving the purity and quality of their product.

Quality is important to our business because we value our customers as well as all other stakeholders.

We are committed to continuous improvement and have an established ISO 9001:2015 Quality Management System which provides a framework for continuously measuring and improving quality performance.

We have the following procedures in place to support us in our quality goals and align with our quality system:

- Regular gathering and monitoring of customer feedback
- A strict corrective and preventative action procedure
- Selection and performance monitoring of the entire supply chain
- Create and nurture people of quality by continuous education and training.
- Regular quality audits of our internal processes
- Measurable objectives which reflect our business aims
- Maintain & improve standards of manufacturing.
- Management reviews of audits, customer feedback and complaints

Our internal procedures are reviewed regularly and documented in an Integrated Management System Manual which is made available to all employees.

Management is ultimately responsible for Quality Control through the Integrated Management System seeking improvement by constant review.

We ensure all employees understand their responsibilities within their own areas of work to help ensure that Quality is embedded within the whole company, with suppliers and sub-contractors being encouraged to co-operate alongside us.

Signed by: Date: 19/02/2024

David Hocking General Manager - Berkhamsted

Alison Flower General Manager -Redditch